**Rakshatha Singh email:rakshatha67@gmail.com**

**Guidewire Developer**

**Professional Summary**

* Over 5 years of experience in Guidewire claim center.
* Involved extensively in code and design of various Guidewire components like **PCF’S,** **plug-in’s, Workflows, Batch jobs, product model** and different components of **Guidewire Suite**.
* Experience in integrating complex integrations with the external vendors using webservices, plugins, messaging.
* Integration experience with **Claim Center, Billing Center, Policy Center, Contact Manager.**
* Designed, Developed, and delivered several commercial **Web** and **Java** and **GUI** applications.
* Expertise in using IDE like **Guidewire Studio, IntelliJ IDE, Eclipse** and **Net Beans** for debugging and using **Java** & **Gosu** coding standards.
* Experience in writing **Gosu** Queries and **SQL** Queries.
* Experience in working with **MySQL, Oracle SQL**.
* Experience in Version Control Systems like **SVN, GIT** and **Bit Bucket**.
* Experience in the **Agile Development Process**.
* Worked with **Apache** **Tomcat**, **Websphere, Application server**s and implemented application using **J2EE** framework.
* Proficient in banking and insurance domains and dynamic enough to switch domains.

**Technical Skills**

**Methodology/Tools :** Agile, Waterfall

**Languages**: Java, Gosu as a part of PC,CC.

**Web/Application Servers** : Tomcat, Websphere

**Databases**: MySQL and Oracle SQL

**Version Control**: SVN, GIT & Bit Bucket

**Java IDE** : Eclipse, RAD

**Tools**: SOAP UI, Guidewire, Quality Center

**Independence Health Group December 2022- present**

**Guidewire Developer**

* Developer in policy center, claim center ,billing center.
* Responsible for development and testing of policy administration Guidewire implementation frameworks.
* Experienced in implementing web services in Gosu and consumption of web services from external systems.
* Worked with the Guidewire client team members to configure and implement the application.
* Experience in working on various web applications frameworks like MVC and Hibernate Framework.
* Worked on editors in the Guidewire Studio to modify PCF files, including various screen comonents like DVs,LVs.
* Extensive experience in Database Design and Development including writing queries, stored procedures for SQL Server, Oracle Server and MY SQL.
* Working knowledge for all phases od SDLC including proposal, requirements.
* Praticipated in different types of production roll out and incremental roll out.
* Setup SSL and Deploy SSL certificates on Web/App servers.
* Resolving issues identified in testing.

**Environment:** Guidewire Policy Center 8.0.x, Tomcat, Oracle/H2 database

**GEICO March 2022- December 2022**

**Guidewire Developer**

* Developed functionalities to cancel/add a policy to account bill.
* Developed billing enquiry API to send the billing inquiry info, installment info and payment information to the policy center.
* Written stored procedures to retrieve data from db2 tables to get the payment history for a policy from database table.
* Designed a history log screens for the billing center.
* Created and deployed stored procedures to insert, select or update data from MS SQL databases.
* Used jdbc methodologies to call these stored procedures.
* Developed transport plugins to send messages from billing center to policy center.
* Designed and developed code to display the transaction history summary for a policy. Written stored procedures and made web services calls to accomplish that.
* Implementation of account creation, policy center, endorsements, reinstatement, cancellation, renewal, rewrites and trouble tickets in Guidewire Billing center using Java.

**ENVIRONMENT :** Billing center 7.0, MS SQL, Websphere.

**ERICSSON INDIA August 2020-July 2021**

**Guidewire Developer**

* Worked on claim center and Contact Manager Data Models, screens , flows and business rules -enabled customers to tailor the solution to the unique business needs.
* Used Agile development approaches and test – driven development related to claims.
* Designed and developed of configuration modules for Guidewire Clim center for Claim Loss details screens, Exposure Summary and Data Model extensions.
* Worked on all transactions in policy center and familiar with the configuration work in the guidewire Policy Center.
* Gained knowledge in Guidewire PC 8.0.4.
* Worked as an Integration Developer for Personal lines Implementation of Policy Center.
* Implemented Smart Assign Score, Insurance Score and state Filing Forms Integration.
* Published API for other 3rd party to consume PC services.
* Working on DocuSign Accelerator for Digital Signatures of the forms in Policy Center.
* Developed messaging for Legacy Contact Sync in Policy Center.
* Configured various BC payment plans, workflows for producer statements etc.
* Configured various new custom policies as many as new custom cover ages.
* Implemented most of the new Data Model extensions, Billing Center Screen Enhancements, Policy.
* Configuration changes in GW modules.
* Developed transport plugins to send messages from Billing Center to Policy Center.
* Used version controls such as GIT SVN

**ENVIRONMENT:** Guidewire, Gosu, Jenkins, Policy center, XML.

**SOFTBRIJ SOLUTIONS July 2019- August 2020**

**Guidewire Developer**

* Worked in agile methodology of software development.
* Designed functionality to add any unapplied payment method to the account.
* Configured the policy center for all the lines of Businesses offered by Insurance.
* Integrated GW application with ADP Dynamics.
* Enhanced and Implemented Batch Runner accelerator for PC,BC,CC which triggers the batch process defined in guidewire applications.
* Worked on batch load testing, estimated its threshold limit and improved their performance to handle more load.
* Fine-tuned and stream lined Billing Center batch process like Payment Method Change, Payment Process, Invoice Due, Invoice Auto Disbursement, Check Printing.
* Fixed critical issues for inbound and outbound integration of Claim Center with Downstream systems.
* Designed and Developed inbound integration of Claim Center to accept glass invoice and create EFT payments and bulk payments
* Assisted in Data Migration of billing information from legacy Systems into Billing Center.
* Assignment implementation using Assignment Rules.
* Worked on InsurPay, Datalmport Accelerators.
* REST webservices Implementation for various 3rd party services.
* Worked on Validation Framework, Validation levels.
* Integrated external rating engine for policy center.
* Worked with portal Development for customers to view and track policy and claims information.

**ENVIRONMENT:** Claim Center, Contact Manager, Policy Center, Gosu.

**Concentrix Services India June 2017- June 2019**

**Guidewire Developer**

* Requirement gathering for Desktop views and Team Tab user and supervisor views.
* Fixing upgrade issues from GUI code for the activities module.
* Working in the CC development team where in enhancements is done based on the User story requirements.
* Involved in resolving multiple issues in multi payment functionality.
* Have worked on creating multiple digital notification patterns that were sent to Insurer by the adjusters.
* Involved in changes in the FNOL screen and changes were made such that Adjusters can easily handle all the services in the FNOL screen.
* Worked on the implementation of EDGE Capability of Guidewire for Claim creation for Digital Portal.
* Enhanced various 3rd party Integrations with CC via Fuse & WMB middleware systems.
* Worked on migrations of the middleware systems from WMB to Fuse for 3rd Party Integrations.
* Created queries, procedures & triggers in the SQL database.
* Worked on migrations of the middleware systems for WMB to Fuse for 3rs party Integrations.
* Developed on the end to end integration between CC and FUSE for the new 3rd party services like AUDA target and Impact using REST.
* Creation of new WORKITEM to cater the processing of the 3rd party requests.
* Currently working on upgrade from V9 to V10.

**ENVIRONMENT:** Claim Center, Contact Manager, Policy Center, Gosu.